Associaton of Journalists *of Macedonia*
case study

Client: *The Human and Institutional Development Program (HIDP)- USAID funded program, implemented by World Learning, on behalf on the Association of Journalists of Macedonia (AJM).*

Industry: *Public Sector*

Chalenge:

In July 2009 as part of its activities, HIDP hired I Vote Technologies' consultants to conduct assessment of the AJM IT infrastructure. The assessment was conducted using interviews and onsite scanning of the available equipment and its configuration. The scope of assessment was the complete IT infrastructure, which included the network configuration, network hardware, computer hardware and software applications used by the employees.

Solution:

Focusing on the improvement of the IT infrastructure of the Association, the experts used systematic approach to identify the IT infrastructure gaps (i.e., the problems), and a mix of recommendations on specific solutions - both hardware and software - to close those gaps.

The cooperation between Ivote's team and AJM Executive Office continued with the development of Membership Management Software with modules that helped the Association employees to make everyday activities more efficient in the area of membership renewal and information extraction.

Success:

The satisfaction of client, and continued collaboration is the greatest success indicator for all serious companies.