Free ICT courses for everyone
case study

Client: *The Government of Macedonia*

Industry: *Public Sector*

Chalenge:

-To increase the IT literacy of the older population and
-To help the younger population to succeed in their careers
- To make smaller the digital gap between the Republic of Macedonia and the EU countries

Description:

*In 2008 iVote's team participated in the realization of the project ICT courses for everyone. This project consisted of training and educating citizens. During this project **8000 citizens and employees were educated** with sophisticated tools and methodologies, of basic and advanced computer knowledge. The goal of the project **"ICT education for everyone"** was to increase the level of citizens' ICT skills. The project included free ICT courses, free Internet access and e-learning.*

Solution:

Senior citizens usually lack proper IT training, hence they rarely use computer or use a computer with a help of a younger person. But they are all aware about the advantages of the new technologies and they all would like to use the new forms of communication, the new way of doing business and the new way of living. So the courses were welcomed by this population. Interestingly enough, the free ICT courses were interesting for the younger population, too. Unemployed people and people seeking employment in the public administration hoped that this course will give them the minimum skills needed for work in the public sector.

Success:

It was the IVote's team that helped in the accomplishment of the objective of the BiH IIES - to allow transparent, secure and correct results for the local elections.