

# **KVOTE 2010** case study

*Software for automatic evaluation of the results from the election process in Republic of Kosovo*

**Client:** *Central Election Commission of Kosovo*

**Industry:** *Public Sector*

## **Challenge:**

*iVote Technologies' team needed to preserve its image from the previous successful completion of the project. The client's satisfaction from the previous project set higher expectations for this one. iVote's team should even predict some requirements that the client couldn't be aware of before starting of the project.*

## **Solution:**

*The new System for the parliamentary elections in December in 2010 in Kosovo is the platform iVote DEMOKRA and it is with improved functionality and here iVote Technologies also provided the full support during and after the process.*

*The team's role (as a support onsite during the process) continues to consist of technical assistance in the area of managing electoral and voters IT systems, but also of building the capacity of the local IT staff to further maintain the system and provide the required reports and information to the Central Election Commission.*

## **Success:**

**Continued collaboration. Satisfied client tuned into long term partner.**

- *The CEC still collaborates with the company and uses the system and the support for all the elections in Kosovo.*